

LUG FRA Station (FRA / Frankfurt) Location Capabilities

GENERATED ON 14 Sep, 2021 BY Philipp Wahlig



Summary

General Information

FRA Station (FRA / Frankfurt)

Address

CargoCity Süd 537, Frankfurt, 60549, Germany

Contact Details

Phone

+49 (0) 69 698 19 111

Email

p-wahlig@lug-fra.de

Website

http://www.lug-aircargo.com

Contact Person Philipp Wahlig **Location Map**





Capabilities

Certificates

 ♀ ISO 9001
 ♀ ISO 14001

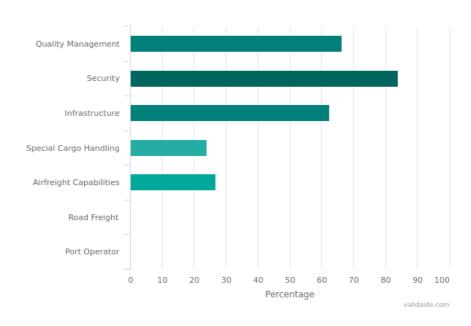
 ♀ CEIV Pharma
 ♀ ISAGO

Q GDP ☐ TAPA: FSR - Level B

♀ C-TPAT ♀ RA3

S ISO 45001 Wholesaler Licence

User Roles:
Responsible:
Philipp Wahlig
Reviewed by:
Philipp Wahlig
on 2021-09-14







Questionnaire

1.		Quality Management	
1.1.		General Quality	
1.1.1		Does the location have a valid ISO 9001 certification?	
1.1.2	•	Is there a documented quality management system (QMS) in place which incorporates relevant guidelines and regulations (e.g. GDP, ADR)?	✓
1.1.3	•	Does the management have a formal process for reviewing the Quality Management System (QMS) on a periodic basis?	✓
1.1.4	•	Are documented Standard Operating Procedures (SOPs) in place that clearly define operational activities for sensitive cargo?	~
1.1.5	•	Is there a Health, Safety and Environment policy established and observed (HSE)?	~
1.1.6	•	Are roles and responsibilities of employees documented in job descriptions, with arrangements for delegation?	✓
1.1.7	•	Is there a training program and training records for all relevant staff that covers policies, procedures, and work instructions in accordance with relevant regulations (e.g. GDP, ADR, Food safety regulations)?	~
1.1.8	•	Are all critical suppliers selected according to their competence and compliance with healthcare and security regulations?	~
1.1.9	•	Are written contracts, SLAs, or maintenance agreements in place with all relevant suppliers that reflect relevant regulations (e.g. GDP, ADR)?	~
1.1.10	•	Are supplier audits conducted for all relevant suppliers prior to commencement of outsourced activities and during contract term?	~
1.1.11	•	Is there a documented procedure to ensure that appropriate corrective and preventive actions (CAPA) are taken to correct deviations?	~
1.1.12	•	Is there a documented Business Continuity Plan in place to respond to disaster situations such as natural disasters or cyberattacks?	~
1.1.13	•	Is there a documented cleaning program in place with available cleaning records?	~
1.1.14	•	Is there a documented preventive pest control system in place to protect against the entry of insects, rodents or other animals?	~
1.1.15	0	Does the location have a valid ISO 14001 certification (Environmental Management)?	×
1.1.16	0	Does the location have a valid ISO 45001 Certification (Occupational Health- and Safety)?	×
1.1.17	0	Has a risk assessment to assess Critical Control Points in operation processes been performed and documented?	~
1.1.18	0	Are self-inspections conducted in order to monitor implementation and compliance to relevant regulations?	~
1.1.19	0	Is there an archiving procedure to retain documents? If yes, please add a comment how many years documents/ files are stored?	~
1.1.20	0	Is there a complaint procedure in which complaints are recorded with original details and that triggers a CAPA process when required?	~
1.1.21	0	Is there a documented process for timely reporting to customers of incidents (e.g. lost or missing cargo, temperature excursions, damages)?	~
1.1.22	0	Is there a policy concerning food, drinks and smoking inside the location?	~
1.1.23	0	Are cleaning equipment and agents chosen to avoid contamination of products, for example with ammonia-free agents?	~
1.2.		Healthcare Quality	
1.2.1	•	Does the location have a valid GDP certification in accordance with EU or WHO Guidelines?	×
1.2.2		Does the location have a valid IATA CEIV Pharma certification?	✓





1.2.3		Does the location have a Wholesale Distribution Authorization (WDA) of the respective health authority to handle and store healthcare products?	×
1.2.4	•	Are the operations fully compliant with IATA Temperature Control Regulations (IATA TCR) for healthcare products?	~
1.2.5	•	Is there a Responsible Person with the defined authority and resources to fulfill their responsibilities as defined by EU and WHO GDP Guidelines?	✓
1.2.6	•	Is there a documented process to ensure that healthcare products are stored in a clearly marked segregated area from other products?	✓
1.2.7	•	Is there a quarantine procedure for healthcare products which ensures products in quarantine are stored in a segregated area, or segregated through a validated electronic system?	✓
1.2.8	•	Is there a validated Warehouse Management System (WMS) according to healthcare guidelines (e.g. GAMP5)?	×
1.2.9	•	What is the maximum period that healthcare products are typically stored in this Location?	Short storage (<72 hours)
1.4.		Dangerous Goods Quality	
1.4.1	•	Do all employees that handle Dangerous Goods have relevant qualifications and a valid license to perform such operations (e.g. IMDG Code/ ADR/ RID/ IATA DG Regulation)?	✓
2.		Security	
2.1.		Security Measures	
2.1.1	•	Does the location have a valid TAPA certification?	FSR - Level B FSR - Level A FSR - Level C TSR - Level 1 TSR - Level 2 TSR - Level 3 TACSS - Level 1 X TACSS - Level 2 X
2.1.3	•	Does the location have a valid C-TPAT Certification (United States Customs-Trade Partnership Against Terrorism) or European AEO (Authorized Economic Operator) or similar from another country?	×
2.1.4	•	For EU-based locations: is the location certified as Regulated Agent (RA)? For Non-EU locations: is the location a validated Regulated Agent under ACC3 security control (RA3)?	✓
2.1.5	•	Does the location have a valid ISO 28001 Certification (Security Management Systems for the Supply Chain)?	×
2.1.6	•	Has the location implemented security measures for access control to prevent unauthorized access to all areas where cargo is handled?	✓
2.1.7	•	Is a CCTV system installed for all storage areas at the Location?	✓
2.1.8	•	Is an intruder alarm/detection system installed in the Location that covers all possible entry points (e.g. fire exits, windows)?	✓
2.1.9	•	Are all visitors registered and a visitor log maintained for minimum of 30 days?	✓
2.1.10	0	Does the location have adequate perimeter fencing?	✓
2.1.11	0	Are all doors, windows and any other openings in the warehouse walls and roof secured?	✓
2.1.12	0	Are security awareness protocols in place?	✓
2.1.13	0	Is there a sprinkler-system installed in the warehouse?	✓
2.1.14	0	Does the location perform background checks on new staff?	✓
2.1.15	0	Are all employees and contractors issued, and display, a company photo-ID badge?	✓
2.1.16	0	Are all visitors identified using government-issued photo-ID (e.g. driver's license; passport or national ID card)?	~
		Is there a visitor policy in place that ensures that visitors are always accompanied?	✓





2.1.18	0	Is there a documented process for the handling and reporting of alarms, security threats and security	
		incidents?	~
2.2.		Cargo Integrity & Screening	
2.2.1	0	Is the integrity of cargo and packaging (e.g. box, pallet, container, or trailer structure) verified/inspected upon receipt?	✓
2.2.2	0	Are truck's seals checked prior to door opening, if applicable?	~
2.2.3	0	Is there a documented process to ensure that cargo tendered is properly identified?	✓
2.2.4	0	Is there a process to protect secured consignments from unauthorized interference and tampering, and to verify compliance therewith?	~
2.2.5	0	Does the location have X-ray equipment?	✓
2.2.6	0	Does the location have an explosion detection unit?	✓
2.2.7	0	Does the location use sniffer dogs where allowed?	×
2.2.8	0	Is there a process to ensure that entities tendering screened/secured cargo have an established security program?	~
2.2.9	0	Is screening equipment tested and maintained in accordance with the applicable standards and regulations?	~
2.2.10	0	Is there a process to ensure that screening is performed in accordance with ICAO standards and national provisions?	~
3.		Infrastructure	
3.1.		Controlled Room Temperature (+15°C to +25°C)	
3.1.1	•	Is there a warehouse storage area at Controlled Room Temperature between +15°C to +25°C?	✓
3.1.2	•	What is the total floor space (in m2) for storage at Controlled Room Temperature between +15°C and +25°C?	700
3.1.3		How much of this total CRT storage area (in m2) is dedicated for healthcare only?	700
3.1.4		How many standard pallets (1000 x 1200 mm) can be stored between $+15^{\circ}$ C and $+25^{\circ}$ C?	500
3.1.5		Which of the following types of cargo can be stored between +15°C and +25°C:	Loose Boxes ✓ Pallets ✓ ULDs ✓
3.1.6	•	Can ULD (Unit Load Device) build-up and break-down be performed in Controlled Room Temperature environment between $+15^{\circ}$ C and $+25^{\circ}$ C?	×
3.1.7	•	Can healthcare cargo be loaded $\&$ offloaded from the truck in an environment between +15°C and +25°C without exposure to ambient temperature?	×
3.1.8	0	What is the temperature set in the CRT storage area?	21
3.1.9	0	Please indicate for what types of shipments the storage area between +15°C and +25°C is available:	Export Transit Import
3.1.10	0	For healthcare shipments that are also booked as Dangerous Goods, please indicate which DG Classes can be stored at Controlled Room Temperature between +15°C to +25°C:	Class 2 (Gases) Class 3 (Flammable Liqui Class 4 (Flammable Solid Class 5 (Oxidizers / Org Class 6 (Toxic / Infecti Class 7 (Radioactive) Class 8 (Corrosive) Class 9 (Miscellaneous) Class 1 (Explosives)
3.1.11	0	For healthcare shipments that are also booked as VAL, can this be stored between +15°C and +25°C?	×
3.2.		Cold Rooms (+2°C to +8°C)	
3.2.1		Is there a warehouse Cold Room for storage between +2°C and +8°C?	✓





3.2.2		What is the total floor space (in m2) in the location for storage between +2°C and +8°C?	530	
3.2.3	•	How much of this total Cold Room storage area (in m2) is dedicated for healthcare only?	530	
3.2.4	•	How many standard pallets (1000 x 1200 mm) can be stored between +2°C and +8°C?	400	
3.2.5	•	Which of the following types of cargo can be stored between +2°C and +8°C:	Loose Boxes Pallets ULDs	
3.2.6		Can ULD (Unit Load Device) build-up and break-down be performed in a Cold Room between $+2^{\circ}$ C and $+8^{\circ}$ C?	×	
3.2.7		Can healthcare cargo be loaded & offloaded from the truck in an environment between $+2^{\circ}$ C and $+8^{\circ}$ C without exposure to ambient temperature?	×	
3.2.8	•	Is this storage area a reefer trailer that is (semi-)permanently docked to the warehouse?	×	
3.2.9	0	What is the temperature set in the Cold Room storage area?	5	
3.2.10	0	Please indicate for what types of shipments the storage area between +2°C and +8°C is available:	Export Transit Import	
3.2.11	0	For healthcare shipments that are also booked as Dangerous Goods, please indicate which DG Classes can be stored at Cold Room Temperature between +2°C to +8°C:	Class 2 (Gases) Class 3 (Flammable Liqui Class 4 (Flammable Solid Class 5 (Oxidizers / Org Class 6 (Toxic / Infecti Class 7 (Radioactive) Class 8 (Corrosive) Class 9 (Miscellaneous) Class 1 (Explosives)	. 🗸
3.2.12	0	For healthcare shipments that are also booked as VAL, can this be stored between +2°C and +8°C?	×	
3.3.		Freezers (< -10°C)		
3.3.1		Is there a warehouse Freezer for storage at -10°C or colder?	✓	
3.3.2		What is the total floor space (in m2) in the location for storage below -10°C?	45	
3.3.3	•	How much of the Freezer total storage area (in m2) is dedicated for healthcare only?	45	
3.4.		Monitoring & Maintenance		
3.4.1	•	Is there a temperature monitoring and alarm system in place for all storage areas used for healthcare products?	~	
3.4.2		Is there a procedure for the calibration of equipment used to control or monitor the storage areas of pharmaceutical products within a defined accuracy (e.g. ± 0.5 °C)?	~	
3.4.3	•	Has a temperature mapping been conducted during extreme seasons (e.g. summer and winter) for all storage areas where healthcare products are placed?	~	
3.4.4	•	Is there a documented process for 24/7 follow-up on temperature alarms?	~	
3.4.5	•	Does the location have back-up facilities for temperature-controlled storage available (e. g. by third party provider)?	~	
3.4.6		Does the location have back-up power or a generator for temperature-controlled storage areas in case of power failures?	~	
3.5.		Active Containers		
3.5.1	•	Please indicate the total number of storage locations for active containers?	20	
3.5.2	•	Please indicate the number of the plug-ins available to recharge active containers?	10	
3.5.3		Does the location have capabilities for battery replacements of active containers?	~	
3.5.4	•	Are active containers stored in the location monitored on temperature, re-icing and battery levels?	✓	
3.5.5		Does the location have re-ice capabilities for dry-ice shipments and/or containers containing dry ice?	~	



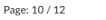


3.5.6	0	Does the location offer pre-conditioning of containers?	~
	_		
3.5.7	0	Please indicate the type of containers that can be handled in the location?	Envirotainer ✓ CSafe ✓
			DoKaSch ✓
			Skycell
			Va-Q-Tec ✓
			Pharmaport 360
3.5.8	0	Is the location a Qualified Envirotainer Provider?	×
3.5.9	0	Please indicate the type of dry-ice available at the location:	10 kg blocks ✓
			5 kg blocks
			Pellets ✓ Wrapped X
			Wrapped X Unwrapped X
			1-2 kg blocks
3.5.10	0	Does the location have dry-ice on stock?	×
3.5.11	0	Can dry-ice be made available within 24 hours at the location?	/
3.6.		High Value Storage	
3.6.1		Is high-value and theft-vulnerable cargo stored in an area with restricted access?	Vault ✓
0.0.1		13 mgm value and there value assessment an area with restricted access.	Cage
			High non-accessible rack X
3.6.2		What is the total floor space (in m2) of warehouse cage for high-value cargo?	0
3.6.3			800
		What is the total floor space (in m2) of warehouse vault for high-value cargo?	800
3.6.4	0	Is there a documented process to ensure that access to the cage and/or vault is restricted to personnel that is authorized and trained?	~
3.6.5	0	Is access to the cage or vault controlled electronically or controlled by two-man/dual key process?	~
3.6.6	0	Is there complete / 100% CCTV coverage on cage or vault entrance and the internal area?	~
3.7.		Dangerous Goods Storage	
3.7.1	•	Does the location have a specific area for Dangerous Goods handling and storage?	~
3.7.2	•	Please indicate which DG Classes can be stored in the location:	Class 1 (Explosives) Class 2 (Gases) Class 3 (Flammable Liqui Class 4 (Flammable Solid Class 5 (Oxidizers / Org Class 6 (Toxic / Infecti Class 7 (Radioactive) Class 8 (Corrosive) Class 9 (Miscellaneous)
3.7.3	•	Is there a DG segregation chart displayed in the DG area?	~
4.		Special Cargo Handling	
4.1.		Healthcare Process	
4.1.1	0	Is there a documented process to ensure that healthcare shipments are in proper condition upon acceptance?	~
4.1.2	0	Are truck temperature condition and logs checked and collected upon acceptance of healthcare shipments?	~
4.1.3	0	Is the IATA Acceptance Checklist for Time and Temperature Sensitive Healthcare Shipments used and documented upon arrival of all healthcare shipments?	~
4.1.4	0	Is there a documented process to check that all healthcare shipments are labelled with the IATA Time & Temp. Sensitive Label?	~





4.1.5	0	Is there a documented process to check that the temperature range on the IATA label matches the Air Waybill (AWB)?	~	
4.1.6	0	Is there a high-priority process for ramp transportation and cargo loading/unloading of healthcare shipments?	~	
4.1.7	0	Are there defined procedures on the handling of healthcare shipments in case of flight delays?	~	
5.		Airfreight Capabilities		
5.1.		Tarmac Process		
5.1.1	•	What is the typical duration (in minutes) from the warehouse until cargo is loaded on a passenger aircraft?	120	
5.1.2		What is the typical duration (in minutes) from the warehouse until cargo is loaded on a freighter aircraft?	120	
5.1.3	•	What is the typical duration (in minutes) from the arrival of a passenger flight until cargo is stored in the warehouse?	120	
5.1.4	•	What is the typical duration (in minutes) from the arrival of a freighter flight until cargo is stored in the warehouse?	90	
5.1.5	•	Please indicate the optional protection for temperature-controlled tarmac transportation of healthcare shipments at the location:	Thermal Blanket Temp. controlled Dolly Temp. controlled Aircraf. Temp. controlled Truck	×
5.2.		Airfreight Warehouse Capabilities		
5.2.1	0	Does the location have a valid ISAGO certification? (IATA's Safety Audit for Ground Operations)?	×	
5.2.2	0	What is the total floorspace (in m2) of the warehouse?	33000	
5.2.3	0	Do you have direct ramp access from the warehouse?	✓	
5.2.4	0	If you do not have direct ramp access from the warehouse, what is the average driving time (in minutes) from the warehouse to aircraft ramps?	0	
5.2.5	0	Is customs clearance available in the warehouse 24x7?	~	
5.2.6	0	Do you have a dedicated express channel to handle shipper built units (BUP) to the airside?	~	
5.2.7	0	Are you authorized by the local CAA/Airport authority to perform the ramp handling function?	×	
5.3.		ULD Management		
5.3.1	0	Do you have dedicated ULD Storage Areas?	~	
5.3.2	0	How many 10-feet ULD storage positions are available?	1600	
5.3.3	0	How many LD3 units storage positions are available?	550	
5.3.4	0	Please indicate the types of transportation equipment used for ULD movements in the location:	Slave Pallets Dollies Rollerbeds Forklifts Pallet Movers	
5.3.5	0	Is there a documented process to ensure that any ULD is inspected and found to be airworthy before build up and loading to aircraft?	~	
5.3.6	0	Is there a documented process to ensure that any ULD being built up is within the required limitations such as Maximum Gross Weight?	~	
5.4.		Special Cargo Airfreight Booking		
5.4.1	0	Is it possible to book Shipments at this Location with the following SPH codes for healthcare cargo?	PIL + COL PIL + CRT PIT + ERT PIL + ACT	
5.4.3	0	Is it possible to book Shipments at this Location with the following SPH codes for high valuable goods?	VAL (Valuable) VUN (Vulnerable)	/







5.4.5	0	Is it possible to book Shipments at this Location for the following DG classes?	Class 1 (Explosives) Class 2 (Gases) Class 3 (Flammable Liqui Class 4 (Flammable Solid Class 5 (Oxidizers / Org Class 6 (Toxic / Infecti Class 7 (Radioactive) Class 8 (Corrosive) Class 9 (Miscellaneous)
5.5.		Special Cargo Airfreight Timings	
5.5.1	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with known security status booked with a Healthcare service?	0
5.5.2	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with unknown security status booked with a Healthcare service?	0
5.5.3	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for BUP shipments booked with a Healthcare service?	0
5.5.4	0	What is the typical time (in minutes) of freight availability after time of aircraft arrival for shipments booked with a Healthcare service?	0
5.5.9	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with known security status booked with a High Value service?	0
5.5.10	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with unknown security status booked with a High Value service?	0
5.5.11	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for BUP shipments booked with a High Value service?	0
5.5.12	0	What is the typical time (in minutes) of freight availability after time of aircraft arrival for shipments booked with a High Value service?	0
5.5.15	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with known security status booked as Dangerous Goods?	0
5.5.16	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with unknown security status booked as Dangerous Goods?	0
5.5.17	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for BUP shipments booked as Dangerous Goods?	0
5.5.18	0	What is the typical time (in minutes) of freight availability after time of aircraft arrival for Dangers Goods shipments?	0
5.5.19	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with known security status booked as General Cargo?	0
5.5.20	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with unknown security status booked as General Cargo?	0
5.5.21	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for BUP shipments booked as General Cargo?	0
5.5.22	0	What is the typical time (in minutes) of freight availability after time of aircraft arrival for General Cargo shipments?	0
5.5.23	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with known security status booked with Express Service?	0
5.5.24	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for loose cargo shipments with unknown security status booked with Express Service?	0
5.5.25	0	What is the standard freight cut off time (in minutes) before scheduled time of departure for BUP shipments booked with Express Service?	0
5.5.26	0	What is the typical time (in minutes) of freight availability after time of aircraft arrival for shipments booked with an Express Service?	0
5.6.		Ramp Equipment	







5.6.1	0	How many 10 feet ULD cargo pallet trailers are available?	_
5.6.2	0	How many 20 feet ULD cargo pallet trailers are available?	_
5.6.3	0	How many ramp tractors are available?	_
5.6.4	0	How many conveyor belt loaders are available?	_
5.6.5	0	How many slave pallet movers are available?	_
5.6.6	0	How many forklifts of up to 2 ton capacity are available?	_
5.6.7	0	How many forklifts of up to 5 ton capacity are available?	_
5.6.8	0	How many forklifts of up to 11 ton capacity are available?	_
5.6.9	0	How many GPU for the aircraft electrical system are available?	_
5.6.10	0	How many ASU/ACU (Air Start Units/Air Conditioning Units) are available?	_
5.6.11	0	How many lower deck container / pallet loaders are available?	_
5.6.12	0	How many main deck container / pallet loaders are available?	_
5.6.13	0	How many container / pallet transporters are available?	_
5.6.14	0	How many temperature controlled dollies are available?	_
5.6.15	0	How many temperature controlled trucks are available?	_